

MARY STANSBURY, PHD

Program Chair and Associate Professor

Library and Information Science

University of Denver

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EDUCATION

Ph.D. in Library Science, Texas Woman's University, August 1998

Dissertation: Characteristics of Recipients of the Higher Education Act Title II-B
Fellowships in the Southwest Region: 1966 - 1993

M.L.S. in Library Science, Texas Woman's University, August 1991

B.A. in Plan II, University of Texas at Austin, 1986

EMPLOYMENT and ASSISTANTSHIPS

January 2008 –

Program Chair and Associate Professor, Tenured

Library and Information Science Program, University of Denver,
Denver, CO

August 2004 – December 2007

Associate Professor, Tenured

School of Library and Information Science, Kent State University,
Kent, Ohio

Courses: Foundations of Library and Information Science; Access
to Information; Information Policy; Information Sources &
Services; and, Research for Decision Making.

Coordinator of Graduate Studies

Duties included managing admissions and academic standing
procedures and policies for a school of approximately 650
students.

August 1998 – July 2004

Assistant Professor, Tenure Track

School of Library and Information Science, Kent State University,
Kent, Ohio and Columbus, Ohio

August 1994 – May 1998

Assistant Professor, Non-tenure Track

School of Library and Information Science, Kent State University,
Columbus, Ohio

August 1993 – May 1994

Librarian

Plano Independent School District, Harrington Elementary, Plano,
Texas

January 1993-December 1993

Visiting Faculty

University of Oklahoma, School of Library and Information
Science

Courses taught: Foundations of Information Science, Online
Searching

March 1993 – August 1993

Research Assistant for Dr. Jeff Huber

Texas Woman's University, School of Library and Information
Science, Denton, Texas

October 1990 – May 1991 **Graduate Assistant**
IBM Corporation, Library & Learning Center, Roanoke, Texas

August 1982 – February 1991 Variety of Positions
Society of Petroleum Engineers, Richardson, Texas
A variety of positions including Liaison to the Board of Directors,
Accreditation Officer, Exhibits and Meetings Project Coordinator,
Event Manager, and Continuing Education Manager.

August 1980 – May 1982 **Reprints and College Sales Manager**
University of Texas Press, Austin, Texas

RESEARCH

Research Projects and Proposals

Health Information Seeking Behaviors of Older Adults: Research to Guide Development of Health Literacy Skills, Library Programming and Community Networks with Ruth Ludwick, College of Nursing, Kent State U. A three-year project to research the health information seeking behaviors of older adults. **Funded** by the Institute of Museum and Library Services (\$327,000; total project funding \$512,000) September 2005.

Health Literacy Skills in Appalachian Virginia with Kathleen Huttlinger, Ruth Ludwick, Rosemary DuMont, Nicole Egbert, Barbara Schloman, Marty Ropag, and Dianna Baycich. A four-year interdisciplinary project to research the health literacy skills of rural Appalachian Virginia residents, develop intervention programs, and evaluate effectiveness of the programs. Investigators are from the fields of Library & Information Science, Nursing, Communication Studies, and Adult Literacy. **Submitted** to Agency for Healthcare Research & Quality (\$3,000,000) Not funded.

Evaluation of a Statewide Virtual Reference Service: KnowItNow24x7 [Ohio] with Richard E. Rubin. This project is an evaluation of patron satisfaction and operator effectiveness in a statewide virtual reference service. **Funded** by the State Library of Ohio, LSTA (\$15,000) August 2004.

Defining the Digital Divide, with Karen Mossberger and Caroline Tolbert, Department of Political Science, Kent State University. A national telephone survey of targeted low-income adults for data pertinent to the digital divide. **Funded** by an Ohio Board of Regents' Research Challenge Grant (\$43,000), May 2001.

Defining the Digital Divide with Karen Mossberger and Caroline Tolbert, Department of Political Science, Kent State University. Research and writing of results of national telephone survey to explore the reasons behind the well-documented digital divide by examining usage, attitudes and needs of low-income individuals of the Internet for access to employment training, government programs, and education. **Funded** by the Smith-Richardson Foundation, (\$60,000), 2001.

Socioeconomic Status of Kent State U. MLS Students: An Exploration of SES and Distance Education. Self-administered questionnaire to gather data for analysis of socioeconomic status and relationships to distributed learning opportunities.
Funded by Kent State U. Research and Graduate Studies, (\$300), October 1999.

PUBLICATIONS

Books

Introduction to Information Policy for Library Professionals. [2008 expected publication date].
With Richard E. Rubin. Neal-Schuman Publishers.

Virtual Inequality: Beyond the Digital Divide. 2003. Washington, DC: Georgetown University Press, with Karen Mossberger and Caroline Tolbert. American Governance and Public Policy Series, Barry Rabe, editor.

Book Chapters

"Service Learning and the Academy." 2008 [forthcoming]. In *The Service Connection*, Loriene Roy, editor, American Library Association Publications.

"A Basis for Baseless Hysteria: Philosophy and Practice of Protection of Privacy in Public Librarianship in the United States." 2006. In *Democracy and Homeland Security*, Nawal Ammar, editor, Kent State University Press.

Book Supplement

with Jason Holmes. 2004. *Foundations of Library and Information Science* by Richard E. Rubin, Neal-Schuman. Instructor's Supplement with Discussion Questions, Powerpoint Slides, and Test Bank.

Journal Articles – Refereed

"Problem Statements in Seven LIS Journals: An Application of the Herson/Metoyer-Duran Attributes." *Library & Information Science Research*, 24 (2002): 157-168.

"Assessing the Information Needs of Non-institutionally Affiliated AIDS Service Organizations in Texas." *Bulletin of the Medical Library Association*, Vol. 83, No. 2, April 1995. 240-243. with Jeffery T. Huber.

Conference Proceedings

"Access, Skills, Economic Opportunities, and Democratic Participation: Connecting Four Facets of the Digital Divide through Research." Canadian Association for Information Science, 31st Annual Conference, May 30-June 1, 2003.

Report

KnowItNow24/7 Evaluation Report, April 23, 2006. With Richard E. Rubin, for the State Library of Ohio.

Published Reviews

Starting and Managing Fee-based Reference Services in Academic Libraries by Suzanne M. Ward; *Journal of Academic Librarianship*, 25; 1 (Jan 1999), p. 59.

Reviews for Publications and Conference Programs

for *Community Technology Center Annual Conference*, 2006

for *International Conference on Information Systems*, 2006

for *Public Administration Review*, 2006

EXPERT RESEARCH, ANALYSIS, and TESTIMONY

Research, analysis and testimony on behalf of the Edgemont Neighborhood Coalition and the Appalachian People's Action Coalition to the Public Utilities Commission of Ohio in the matter of the joint application of Verizon Communications, Inc. and MCI Corporation for Consent and Approval of a Change of Control (Merger), Case No. 05-497-TP-ACO. Filed on August 24, 2005.

Research, analysis and testimony on behalf of the Edgemont Neighborhood Coalition and the Appalachian People's Action Coalition to the Public Utilities Commission of Ohio in the matter of the joint application of SBC Communications, Inc. and AT&T Corporation for Consent and Approval of a Change of Control (Merger), Case No. 05-269-TP-ACO. Filed on July 11, 2005

PRESENTATIONS at SCHOLARLY and PROFESSIONAL MEETINGS

International Conferences

- "Health Information Seeking Behaviors of Older Adults." Royal College of Nursing Research Conference, May 2-5, 2008 Dundee, Scotland [Refereed].
- "Beyond the Digital Divide." Association of Internet Researchers, Internet Research 4.0 Conference, October 16-19, 2003, Toronto, Canada. [Refereed].
- "Access, Skills, Economic Opportunities, and Democratic Participation: Connecting Four Facets of the Digital Divide Through Research." Canadian Association of Information Science Annual Conference, May 31, 2003, Halifax, Nova Scotia, Canada. [Refereed].
- "Researching the Digital Divide: An Interdisciplinary Project." Association of Internet Researchers, Internet Research 2.0 Conference, October 12, 2001; Minneapolis, MN. [Refereed].

National Conferences

- "Health Information Seeking Behaviors of Older Adults: Results from an Interdisciplinary IMLS-Funded Research Project." Medical Library Association Annual Conference, May 20, 2008, with Ruth Ludwick. [Refereed].
- "Institutional Responses to Engaged Scholarship: The Carnegie Foundation Engaged University Classification at Two Universities." ALISE Annual Conference, January 11, 2008, a panel presentation with Sylvia Hall-Ellis and Virginia Maloney. [Invited].
- "Interdisciplinary Idea to Interdisciplinary Effectiveness: Values, Conflict, and Reward." ALISE Research SIG Session, January 14, 2005, Boston, MA [Invited].
- "A Basis for Baseless Hysteria? Philosophy and Practice of Protection of Privacy by Public Librarianship in the United States." Fifth Annual Symposium on Democracy, April 26, 2004, Kent, OH. [Refereed].
- "The Fading Line Between Public & Academic Libraries: Are Public Libraries' Electronic Reference Services Supporting Academic Communities?" Panel Session sponsored by the RUSA/MARS Public Libraries Committee at the American Library Association/Canadian Library Association Annual Meeting, June 21, 2003; Toronto, Canada. [Invited].
- "Access and Skills Aspects of the Digital Divide in the United States." Sponsored by the International Information Issues Special Interest Group, American Society for Information Science and Technology Annual Meeting, November 21, 2002; Philadelphia, PA. [Refereed].
- "Educating the Digital Reference Librarian: The Kent State University Experience." Panel Session: Education for Digital Reference Services. Virtual Reference Desk Conference, November 11, 2002; Chicago, IL. [Invited].
- "Azimuth Check of the Digital Divide." Panel Session: Addressing the Digital Divide in Your Community, sponsored by the Community Information Services Committee of the Public Library Association. American Library Association Annual Meeting, June 16, 2002; Atlanta, GA. [Invited].
- "Care and Feeding of the Virtual Librarian: What Does Library Education Have to Do With It? Or, Cataloger's Revenge." Panel Session: Training and Support for Electronic Reference, sponsored by RUSA/MARS Education, Training and Support Committee. American Library Association Annual Meeting, June 15, 2002; Atlanta, GA. [Invited].
- "Using Google to Answer Reference Questions: The Results of an Exploratory Study." Panel Session: I'm Addicted to Google and I'm Ashamed to Admit it! Sponsored by the RUSA Public Libraries Committee. At the American Library Association Mid-Winter Meeting, January 19, 2002; New Orleans, LA. [Invited].
- "Understanding the Digital Divide." Panel Session: Digital Divide: Issues, Policy and Case Studies, sponsored by the International Information Issues Special Interest Group.

- American Society for Information Science and Technology Annual Meeting, November 7, 2001; Washington, DC. [Refereed].
- “Services to Distance Education Students in Public and Academic Libraries.” RUSA/MOUSS Reference Research Forum, June 17, 2001, San Francisco, CA. [Refereed].

State and Regional Conferences

- “The Pull of Values: Communities, Individuals, and Libraries in the Age of the Patriot Act,” Ohio Library Council Chapter Conferences: Southeast Chapter, Zanesville, OH, March 22, 2006; Central Chapter, Columbus, OH, April 21, 2006; Northwest Chapter, Toledo, OH, April 28, 2006; and North Chapter, Independence, OH, May 4, 2006. [Refereed].
- “Is All Material Created Equal?”, for the Ohio Library Council Intellectual Freedom Committee, Ohio Library Council Southeast Chapter Conference, Zanesville, OH, March 22, 2006. [Referred].
- “Forging Stronger Family Ties: A Look at Disconnects Between Information Technology Design and Its Users,” Ohio Library Council Annual Conference, October 6, 2005; Columbus, OH [Invited].
- “Utilizing Existing Research,” Ohio Community Computing Center Network Conference, June 17, 2005; Cleveland, OH [Invited].
- “Virtual Inequality: Researching the Digital Divide.” Northern Ohio Chapter of the American Society for Information Science and Technology Meeting, February 6, 2003, Cleveland, OH. [Invited].
- “The Cyberinterview: Reference Interviewing in Digital Reference Environments,” with Donald Wicks. Academic Library Association of Ohio Annual Conference, November 1, 2002; Independence, OH. [Refereed].
- “Public Libraries and the Digital Divide: Best Practices For Closing the Technology Skills Gap.” Ohio Library Council Annual Conference, October 25, 2002; Columbus, OH. [Invited].

WORKSHOPS

School of Library & Information Science, Kent State U.

Each of these workshops has been taught multiple times in various Ohio locations.

Basics of BI Planning (developed with Donald Wicks)

E-Reference Start-Up (developed with Donald Wicks)

Let’s Communicate! Operational and Promotional Documents for the Library

Making Teamwork Work (team taught and developed with Donald Wicks)

External Organizations and Institutions

- “Privacy Issues for Public Libraries,” Canal Fulton Public Library, January 15, 2007, Canal Fulton, OH
- “Reference Ever-changing,” Northeastern Ohio Library Association, April 27, 2005, Warren, OH
- “History of Libraries and Librarianship,” Library Development Series, Cleveland Area Metropolitan Library System, May 18, 2004, Parma, OH; March 17, 2005
- “Managing and Working in the Collaborative Environment: Techniques & Technology to Make Collaborations Easier,” COASIST/Columbus Area SLA, April 30, 2004, Columbus, OH
- “Managing the Organization,” Ohio Valley Area Libraries/Ohio University Dynamic Library Management program, August 4-5, 2003, Wellston, OH
- “Scotch Tape, Twine, and Bubble Wrap: Tools for Packaging Web Site Evaluations for Library Staff and Patrons,” Ohio Library Council, Redux: Reference Retreat 2003, May 22, 2003, Mohican State Park, Perrysville, OH.
- “Alternatives to Google, Are There Any?” March 13, 2003, North Suburban Library System, Wheeling, IL

Ohio Valley Area Libraries

“Basic Reference Sources and Service”, Wellston, OH. 1996, 1997, 1998.

“Building a Reference Collection”, Wellston, OH. 1998.

“Implementing the Ohio Reference Excellence (ORE) Manual,” for the Ohio Library Council, Various locations in Ohio. 1997, 1998.

FELLOWSHIPS, HONORS, and HONOR SOCIETIES

Beta Phi Mu inductee 1991

Kent State University

Graduate Applause, 2005

Leadership Academy, 2002-03

Ohio Academic Leadership Academy, 2006-07 (Kent State U. Nominee)

Phi Kappa Phi

Snowbird Leadership Institute participant, 1994

Marquis, Who’s Who in America, 2005-

UNIVERSITY SERVICE

**indicates an elected position*

University of Denver

Morgridge College of Education

Dean's Council, 2008-

Engaged Scholarship Subcommittee of the APT Committee, 2008-

Program Policy & Review Committee, 2008-

Research & Scholarship Committee, 2008-

Work Load Committee, 2008-

Kent State University

Budget Model Review Committee, 2006-07

*Committee on Administrative Officers, 2003-09

Committee on Committees, 2003-07; Chair, 2005-06

Curriculum Proposal Review Committee (ad hoc), Member, 2005-07

Educational Policies Council, 2002-04; 2005-07, Faculty Senate Representative

Educational Policies Council, Library Subcommittee, 1999-2002

Engaged University Carnegie Status Application Committee, 2006

*Faculty Senate, Spring 2001, 2002-06 (Senator At-large)

Executive Committee Appointed Member, Faculty Senate, 2006-07

*Vice Chair and member of Executive Committee, Faculty Senate, 2005-06

*Secretary and member of Executive Committee, Faculty Senate, 2004-05

Doctoral Program Review Commission, 2004-07

Information Services Strategic Planning Effort, Educational Technology Committee, 2005

Internal Review Committee for the School of Journalism & Mass Communication, 2005-06

KSU-Bowling Green State U. Information Literacy Project, Grant Proposal Reviewer, 2003

Libraries and Media Services Research Collection Award Committee, 2000, 2001

Parking Services Advisory Committee, 2003-05

Professional Standards Committee, 2005-07, Chair 2006-07

Teaching Scholars Program Mentor, 2002-03

University Council on Technology, Vice-Chair, 2006-07

University Priorities and Budget Advisory Committee, 2006-07

College of Communication & Information and College of Fine and Professional Arts

College Advisory Committee, College of Communication and Information, Spring 2005
College Curriculum Committee, College of Fine and Professional Arts, 2001-02
College Transition Committee, College of Communication & Information, 2001-02
Graduate Coordinators' Council, 2004-
Search Committee for Director, School of Communication Studies, 2002

School of Library and Information Science

Core Constituency Advisory Teams Coordinator, 2002-2005
Task Force on Accreditation Review, Coordinator, 2003-2005
Admissions and Awards Committee, 1999-2003
Curriculum Committee, member, 1994-98, 2000-05; Chair - 2000-01, 2004-05
Distributed Learning Committee, 2001-05
Information Science & Technology Committee, 1994-98

PROFESSIONAL ASSOCIATIONS and SERVICE

**indicates an elected position*

American Association of University Professors,
*Kent State University AAUP Council, member, 2003-05
American Library Association,
External Review Panel Member for the Committee on Accreditation
U. of Kentucky, 2003-04
Emporia State U., 2004-05
Valdosta State U., 2006-07
Intellectual Freedom Round Table
Public Library Association
Reference and User Services Association,
Machine-Assisted Reference Section: Public Libraries Committee,
member, 2001-04; Co-chair, 2002-03
Management and Operation of Public Services Section: Fee-based
Reference Services Committee, Chair, 1994-97; member, 1994
Social Responsibilities Round Table
Library and Information Technology Association
LITA/OCLC Minority Student Scholarship Committee, member, 1994-95
Library Research Round Table
Association for Library and Information Science Education,
ALISE Awards Committee, member, 2005-06
ALISE Teaching Award Committee, chair, 2005-06
Doctoral Student Poster Session, Judge, 2008
Information Policy SIG Co-convener, 2007-09
Membership Committee, member, 1999-2001
Colorado Association of Libraries, member, 2008-
Children's Partnership Research Council, 2005-
First Book Portage County, Board member, 2005-06
*Hudson [Public] Library & Historical Society, Trustee (Hudson, Ohio), 2001-04
League of Women Voters of Hudson, *Board member, 2005-07
Library Services and Technology Act Advisory Council (Ohio), member, 2001-07
Conference Grants Subcommittee
Survey Research Subcommittee
Grant Proposal Reviewer, 2001-

LSTA Ohio Automation Grants
LSTA Ohio Full Grants
LSTA Ohio Minigrants
LSTA Ohio Conference Grants
Ohio Deaf Services Committee
Ohio Digital Divide Working Group, Founding Member, 2005-
Ohio Library Association,
Ohio Library Council
Intellectual Freedom Committee, Member, 2006-09
Reference & Information Services/Adult Services Conference Program
Committee, 2005-06
Library Futures Initiative, Staffing Task Force, 2001
Ohio Library Trustees Association