Dear Incoming Students and Families,

Housing and Residential Education is anticipating a large volume of calls and emails. Our staff will reply to your inquiry as soon as possible. Thank you for your patience.

Below is a list of resources and answers to the most common questions our office receives:

**On-Campus Housing Assignments**

Room assignments for incoming students will be emailed on Monday, July 17th to students’ DU email accounts (firstname.lastname@du.edu). All official communication from the University will be delivered to this account. If you need help accessing your DU email address:

- Call UTS (University Technology Services) at +1-303-871-4700.
- You may also check your housing assignment by logging into PioneerWeb using your DU ID and password. Instructions are located on HRE’s website at http://www.du.edu/housing/student/movingin/index.html.

**On-Campus Residence Halls and Apartment Features**

Excited to learn more about what your residence hall and room will look like? You can find more detailed information and photos at our “Buildings” page at http://www.du.edu/housing/buildings/index.html.

**Move-In**

**Move-In Day for first-years officially begins on Monday, September 4th:** Students who are assigned to odd-numbered rooms will check-in at 8 am and those who are assigned to even-numbered rooms will check-in at 10 am. If you arrive prior to your designated check-in time, you will be asked to wait. To ensure a smooth check-in process, we ask that you bring one form of photo identification and only one other person with you into the check-in line.

**Move-In Day for new, incoming international students begins on Friday, September 1st:** Students will check-in at the front desk of the residence hall they have
been assigned to. The front desk of your building will only be open from **8 am to 8 pm**. Please arrive between those hours to check-in at the front desk. To ensure a smooth check-in process, we ask that you bring one form of photo identification and only one other person with you into the check-in line.

**Move-In Day for all continuing students officially begins on Wednesday, September 6**th.

**Early Move-In Requests**

Beginning on July 17th, students may also request to move in early via PioneerWeb. Students can choose to pay $50 per day until their official move-in day (this fee does not apply to new, incoming international students). Through this request process, students can move in as early as Friday, September 1st.

**Waitlist**

If you did not get your first choice, we can add you to the waitlist:

1. Email us at Housing@du.edu and include your student ID, name, and details of your request (let us know which building/room you want). Students will need to contact our office themselves with all requests, including roommate requests (both students will need to contact us individually).
2. Our office will place students on the waitlist in the order they are received.
3. Please note that space availability is very limited. If our office is able to honor your request, you will be notified by email.

**Living with a Roommate**

Sharing a bedroom may be a new experience for you. Please visit our “Living with a Roommate” page at [http://www.du.edu/housing/student/movingin/roommate.html](http://www.du.edu/housing/student/movingin/roommate.html) to receive more information, including the Roommate Agreement Form.

**What to Bring**

Not sure what to bring with you to campus? Check out the following page for more information on what DU provides and what you should and can bring to campus: [http://www.du.edu/housing/student/movingin/whattobring.html](http://www.du.edu/housing/student/movingin/whattobring.html).

**Co-Ed Floors**
All of the floors in all of the residence halls are coed with the exception of Centennial Halls. Centennial Halls has coed floors, all-male floors, and all-female floors. The specific numbers and locations of the single-sex floors in Halls change each year depending on the number of male and female students who apply to live on campus.

**Living & Learning Community and Theme Floor Contacts:**

If you have questions regarding your Living & Learning Community, including room or roommate assignment, please reach out to your respective LLC Program Coordinator. For all other community floor assignments, please contact Housing@du.edu for more information.

**Laundry Facilities**

Laundry facilities are available on the main floor of each residence hall. For more information, please see the HRE website at http://www.du.edu/housing/student/movingin/laundry.html.

**Important Dates**

Important dates can be found below and on the HRE website at http://www.du.edu/housing/resources/importantdates.html.

- **Monday, 7/17:** Room assignments for incoming students are released. Room assignment and waitlist details will be sent to students’ du.edu e-mail addresses. More information can be found here.
- **Friday, 9/1:** Early arrival for any student who chooses to pay $50 per day until their official move-in day (this fee does not apply to new, incoming international students). Sign up process will be available on 7/17 via PioneerWeb.
- **Monday, 9/4:** Official first year student move-in.
- **Wednesday, 9/6:** Returning students (2nd, 3rd, 4th years) may move in, however they are not required to do so. Returning students may also sign up to move-in early via PioneerWeb beginning Monday, July 17th.

**Two-Year Live on Requirement**

If you are considering requesting to live off-campus, please read the information on this page, including about the process to request a release from the two-year live-on requirement: http://www.du.edu/housing/resources/undergradpolicies.html/.

**Guide to Residence Living**
Looking for more information about our policies and procedures for students living in on-campus housing? Please read over our Guide to Residence Living here: http://www.du.edu/housing/resources/undergradpolicies.html.

We would like to thank you again for your patience and cooperation. Our office will be in touch soon and look forward to welcoming you all in September. Go Pios!

Sincerely,

Housing and Residential Education