**Information Technology**

The Information Technology job family encompasses a broad array of titles with varying degrees of required expertise.

At the entry-level, most IT roles require some level of technical proficiency to perform the most fundamental technical jobs such as help desk and desktop support positions. Mid-level and more senior IT positions will ordinarily require demonstrated levels of advanced proficiency in one or more aspects of the field, including technical capabilities, program/project management skills, and managerial/leadership competence.