

Jennifer Giambrocco
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EDUCATION:

University of Denver – Graduate School of Social Work - MSW: June 2008
University of Tennessee at Martin - BS in Psychology: December 1994

UPCOMING LICENSURE:

LSW – Passed test on June 21st. Supervision and work hours will be completed September 9, 2010.

WORK EXPERIENCE:

Namaste Hospice

Social Worker: June 2008 – Present

Social Work Intern: September 2007 – June 2008

- Conduct admissions
- Complete psych/social assessments
- Assist families in completing Medicaid applications
- Provide end of life support/education to client and client's family
- Discharge Planning for live discharges and revocations
- Connect families with community resources, i.e. food, housing, clothing, cash
- Facilitate completion of DNR, MDPOA, and final arrangements
- Schedule and lead care conferences with facilities, client and client's family
- Work closely with core team regarding changes in client mental and physical condition
- Facilitate transfers to and from hospital, SNF, AL, and IL facilities
- Ensure clients receive culturally competent care
- Client advocacy within Namaste Hospice and with external organizations
- Task manager for Social Work interns (only after June 2008)
- Participate in volunteer and new employee training related to social work role within organization
- One-on-one therapy with patients and their family members

GLBT Community Center of Colorado

Assistant to Executive Director: June 2007 – April 2008

Social Work Intern: September 2006 – June 2007

- Conducted needs assessment for potential bereavement group
- Mentored another heterosexual employee at different GLBT organization
- Provided counseling for cancer patient
- Established and marketed grief and loss workshop
- Team member for end of life workshop
- Developed and co-facilitated support group for queer and questioning youth
- Developed work plans and conducted research for tobacco cessation and prevention activities
- Evaluated community networking program
- Freelance administrative duties from August 2007 until April 2008

Creative Link Staffing, Inc.

Freelance Web Editor: May 2005 – November 2008

Operations Manager: February 2002 – May 2005

- Hired and trained administrative personnel
- Supervised administrative employees
- Updated Website
- Planned Public Relations activities
- Managed office budget

- Managed Worker's Compensation, Unemployment and legal issues
- Office Manage duties from previous position

Office Manager: February 2000 – February 2002

- Payroll
- Accounts Payable and Accounts Receivable
- Customer Service
- Interviewed candidates
- Called clients to solicit business

GE Capital IT Solutions

Local Service Administrator: October 1996 – February 2000

- Supervised and Dispatched up to 12 Technicians
- Tracked/Monitored/Reported Utilization
- Monthly billing for service contracts
- Reconciled P&L
- Council member for two National Six Sigma projects
- Completed Asset Management project as Project Lead
- National dispatcher and technician supervisor for 6 month roll-out on largest lifecycle contract at GECITS
- Western Regional inventory expert

Receptionist: February 1996 – October 1996

New Alternatives

Supervisor (16 bed co-ed facility): November 1995 – February 1996

- Scheduled staff
- Scheduled parental visits
- Supervised 5 counselors
- Maintained safe environment

Counselor (23 bed co-ed facility): February 1995 – November 1995

- Developed positive and therapeutic relationship with residents
- Maintained a safe environment
- Assisted in training for daily living skills
- Programmed and supervised social activities inside and outside the facility

Organizational Involvement:

Graduate Student Association – Team Member 2008

National Association of Social Workers: Colorado – Board of Directors: Student Rep. 2008

Volunteer Work:

VistaCare - 2006

Gay, Lesbian and Straight Education Network - 2008

Equal Rights Colorado – 2007 and 2008

9HealthFair - Annually since 2006

GLBT Community Center of Colorado – Ongoing since 2007

The Women's Bean Project – Ongoing since 2009

Susan G. Komen Foundation – Ongoing since 2005

University of Denver Research:

Urban Peak – Conducted mental health assessments

Capacity Building Project – Research assistant