Congratulations on your registration for summer courses at the University of Denver! The following information is important on getting you started with crucial information about accessing your bill, email, and University Technology:

**PioneerWeb**

PioneerWeb is a single sign-on system to many of the University of Denver’s online functions. To log into PioneerWeb, click on the Current Students tab of the DU homepage. Click on PioneerWeb under Online Tools or access directly at http://pioneerweb.du.edu. Your DU ID is your Student ID number. Your password will be the eight character alpha-numeric code you create. PioneerWeb gives you access to MyWeb, the Student tab, and more. Online classes are conducted on Canvas and are not accessible through PioneerWeb.

**Email**

The University of Denver provides all students with a DU email address: firstname.lastname@du.edu and an Office 365 email mailbox. As a newly admitted student you will receive communication indicating that your DU email address has been created and that your firstname.lastname@du.edu email account is available on Office 365. Log into Office 365 with your DU email address and your PioneerWeb password.

The DU email address is the official University of Denver means of communication, and will be used in campus applications such as online tuition bill notifications, Canvas, Portfolio, and the online student directory. Please check your Office 365 email mailbox to ensure that important information from University offices, faculty and colleagues is received.

**Canvas**

Canvas is the learning management system utilized for online courses and some campus courses. Your instructor will inform you if and how Canvas will be used for your course. You may access Canvas through your PioneerWeb account under the Courses tab. Can’t access Canvas, PioneerWeb or email? UTS will do a Password reset: contact them at 303-871-4700.

**Location/Parking**

On-street parking around campus is restricted to one hour and enforced by the City and County of Denver. Parking locations and permits can be found on the Parking & Transportation Services homepage at http://www.du.edu/parking/. A campus map notating administrative and classroom buildings can be found in the following link http://www.du.edu/utilities/maps/index.html.

**Textbooks and Course Material**

Course textbooks and material can be searched and purchased through the DU Bookstore at http://www.bkstr.com/denverstore/home.
Billing and Tuition

Statements and Correspondence will be sent to your University of Denver email – please check it frequently. Due dates can be found at http://www.du.edu/bursar/tuition/. Make sure you’re aware of all deadlines and University policies. Missing deadlines can have a financial impact.

Cash, check or money order payments can be sent to:

University of Denver Cashier’s
2197 S. University Blvd. Room 223
Denver, CO 80209

You can make online payments through DUPay portal (with a personal checking or savings account; we do not accept credit cards). DUPay is used to:

- Make tuition payments
- View statements
- View account detail
- Set up Authorized Users

Log in to PioneerWeb > Student > My Statement/Payment > DUPay: Payments, Statements, Account Detail. Select the Make a Payment tab for information regarding access to set up Authorized Users. Information is located at http://www.du.edu/bursar/ or by logging into PioneerWeb. Feel free to contact the Bursar’s Office with any questions 303-871-4944, ext.