First Steps for Safety

As soon as you arrive on campus, there are a few steps that we recommend you take so that you can be aware of emergencies as they occur and be prepared if you should ever need to contact us.

1) Sign up for emergency notifications
All students, staff and faculty receive e-mail notifications in the event of an emergency but you can sign up online to receive these messages via text message and phone call. This system is also the way you will be notified of university closures (such as snow closures). Register at www.du.edu/emergency/notification.

2) Follow Campus Safety on Twitter & Facebook
We strive to keep the community informed by updating our social media as information becomes available. During critical incidents, this will be your best resource for updated information.

3) Put our phone number into your cell phone
303.871.3000 for emergencies, 303.871.2334 for non-emergencies. Also take note of the location of emergency phones in the area closest to your housing and classes.
WHO WE ARE

Campus Safety Officers are highly trained individuals who work to protect the life safety and property of students, staff, faculty and community members on campus. Our officers come from a diverse background including various branches of the military and law enforcement. They also represent a culturally diverse background. Each officer trainee undergoes 320 hours of training in campus rules and regulations, local laws, drug and alcohol recognition, first aid, CPR, arrest and control tactics, and a variety of other topics before they are sworn-in as an officer. Officers patrol the campus and respond to calls 24 hours a day, 7 days a week. In addition to officers, the Electronic Security Systems and Technology department installs, maintains and upgrades intrusion alarms, surveillance cameras, fire alarms and exterior door access systems.

The Department of Campus Safety has a strong working relationship with the Denver Police Department (DPD). We exchange information about crimes and quality of life issues (i.e. - noise complaints) on and around campus on a daily basis. We work in conjunction with DPD to achieve a safe university community. In addition, we help community members to work with DPD in situations where police involvement is necessary.

Our goal is to be there for you when you need us. **If you see something, say something.** Call us at any time to report suspicious activity, persons, or any abnormal situations. We strive to help you in a professional, courteous and timely manner no matter what the situation may be.
Campus Safety Training Courses for Students, Staff and Faculty

The Department of Campus Safety has a variety of educational opportunities available to help keep the DU community safe both on and off campus. Please note that all classes are free of charge to DU community members. Visit our website (www.du.edu/campussafety/classes) to register for classes and view class schedules.

Introduction to Self-Defense Classes

In response to requests from the community, the Department of Campus Safety now offers 90 minute basic self-defense classes for students, staff and faculty of all genders. These courses go over basic self-defense and risk-avoidance techniques. Students also receive a free self-defense key chain tool and training on how to use it. This class is perfect for community members who cannot dedicate 15 hours to a more intense Rape Aggression Defense (R.A.D.) class but still want to feel prepared to defend themselves if necessary.

Rape Aggression Defense (R.A.D.) Classes

R.A.D. is a self-defense class offered throughout the United States and Canada, primarily on college campuses. The program is designed to develop and enhance self-defense options so they become viable for people being attacked. R.A.D. courses are generally 15 hours in length and provide very detailed information on risk avoidance as well as self-defense. For additional information, visit www.du.edu/campussafety and/or www.rad-systems.com.
CPR/AED Training
Campus Safety offers CPR/AED training to the DU community on a regular basis. Courses are taught by nationally-certified professionals and prepare participants to use an AED device or provide CPR in case of an emergency.

Active Shooter Response Training
Active shooter events continue to occur across the country. In almost all incidents involving active shooters, the damage had been done before police were able to respond and neutralize the shooter. The fact is that if you find yourself in the midst of an active shooter incident, your chances for survival are in your own hands. For this reason, the Chancellor, Provost, and senior staff are encouraging all members of the DU community to participate in active shooter response training. This video based course is available online at www.du.edu/emergency in the right hand column. If you, or a group which you represent, would like to host an in-person training session with members of the Department of Campus Safety or if you have any questions regarding active shooter preparedness, please contact the Manager of Emergency Preparedness and Fire Safety at 303.871.7655.

Custom Group Training
Does your group have a specific safety concern that you would like training on? Perhaps you work in a cash handling area and you would like to learn more about how to handle a robbery. Or, perhaps your student group wants to learn more about the dangers of alcohol abuse. We are happy to provide custom training to groups. To start this process, please contact our Sergeant of Community Partnerships at 303.871.3132.
Campus Safety Resources for Students, Staff & Faculty

**E-phones**

Blue-light emergency phones (E-phones) are installed at various locations throughout the campus, i.e., walkways, parking lots and in the area of academic buildings and residence halls. There are numerous E-phones installed on campus for emergency assistance. When you pick up an E-phone, you are immediately connected to the Campus Safety Dispatch Center at 303.871.3000. Please familiarize yourself with the location of E-phones on routes that you frequently travel. For additional E-Phone information and a list of the most current locations, visit www.du.edu/campussafety.

**DU Alert - Emergency Notification System (ENS)**

DU Alert is used to communicate with members of the DU community during emergency situations. Additionally, the system is used to notify faculty, staff and students of campus closures due to inclement weather. All members of the community will receive an email when a message is sent through the system, but you must sign up in PioneerWeb if you would like to receive phone calls or text messages. The best way for Campus Safety to notify you of an emergency is through multiple delivery methods. For more information and to register your mobile device or landline telephone, please visit www.du.edu/emergency/notification.
Bike Theft Prevention Program

Campus Safety is committed to the security of bicycles at DU. All bicycles parked on University property must be properly secured with a “U-Lock” locking device. Cables, chains and ordinary padlocks are easily defeated and should never be used to secure bikes. Bicycles should be properly secured to one of many bicycle racks available throughout campus. Attaching bicycles to other objects such as trees, guardrails and light posts is prohibited. Campus Safety will immobilize any bicycle found with an inadequate locking device (i.e., a cable or chain). Bicycles not claimed within seven days will be removed for safekeeping. To have a bike released, you must contact Campus Safety during regular business hours and provide proof of ownership. Any bicycle not claimed within 90 days will be donated to the Center for sustainability. For additional information about bicycle security and registration, visit www.du.edu/campussafety/crimeprevention/bicycle.

Foot Escorts

Foot escorts are available on campus to all community members 24 hours a day, 7 days a week. If you are concerned about walking across campus by yourself, please call our non-emergency line (303.871.2334) and an officer will walk with you to your destination.

Crime Prevention Presentations

Campus Safety is happy to provide an officer to present to your group about crime prevention and risk avoidance. This service can be scheduled to fit your timeline. Please contact our Sergeant of Community Partnerships at 303.871.3132.
• **Be aware.** Awareness of your surroundings adds to your safety. Look to see who is ahead, beside and behind you. Avoid using personal electronics while walking. Communicate visually that you are calm and confident. When walking at night, use well lit walkways. Trust your instincts.

• **Protect your property.** Unsecured property theft is the most common crime reported on campus. Never leave anything unattended, not even for a moment. Be sure to lock your windows and doors in your residence hall and vehicle. Register your property (such as bicycles, laptops, cell phones, tablets, etc.) on our website [www.du.edu/campussafety](http://www.du.edu/campussafety). If we find your registered property on campus, we will notify you immediately.

• **Make a plan.** Look around your new living quarters and familiarize yourself with the location of exits, AED devices, staircases and fire extinguishers. Formulate a plan for how you would leave in case of an emergency.
• **Be safety conscious.** To report safety concerns such as suspicious people, broken lights, doors or windows, contact Campus Safety at **303.871.2334**.

• **Do not let strangers into residential buildings.** If an unknown person follows you into a residential building, notify the front desk staff at once. Thieves will often pose as sales people in order to enter residence halls and steal property.

• **Maintain control of keys and access cards.** Do not loan your keys or access cards to anyone. If you lose your keys or access cards, report the loss immediately to your supervisor, to Facilities Management and to Campus Safety.

Our Vision

*To make a difference in our community, so it can make a difference in the world.*

For more safety tips, visit [www.du.edu/emergency/whattodowhen](http://www.du.edu/emergency/whattodowhen)
The Center for Advocacy, Prevention, and Empowerment (CAPE) supports survivor healing and provides programs/resources that promote healthy relationships, teach non-violence and equality, and foster a respectful and safe environment.

All services are confidential and free of charge.

**Services Include:**

- A safe and confidential place to talk
- Support with navigating the university, medical, criminal, and/or legal systems
- Accompanying a survivor to the hospital following an assault
- Help reporting an incident to the Denver Police & DU Title IX Office
- Assistance with arranging for academic accommodations following an incident
- Trauma related counseling and follow-up
- Gender Resource Library
- Prevention and educational programming
- Bystander Intervention training
- Skill building for healthy relationships

For further information please contact the Director of CAPE at: **303.871.3853** or visit: [www.du.edu/cape](http://www.du.edu/cape).

**CAPE Helpline**

The CAPE Helpline is a hotline service, available 24/7, and operating during the fall, winter, and spring quarters. Hotline advocates are trained to respond to incidents of sexual assault, stalking, and relationship violence.
Additional Campus Resources

Pioneers Care

Students may display any number of warning signs when they are in personal or academic stress. The Pioneers Care report is facilitated by the Office of Student Outreach & Support or the office’s designee. The confidentiality of the report is based on the content of what is being reported. Faculty, staff, parents, students as well as community members who are concerned about a student or desire consultation or assistance in making a referral are encouraged to use the Pioneers Care reporting system as a resource. The Pioneers Care report is available online at: www.du.edu/studentlife/studentsupport/.

Health and Counseling Center (HCC)

The Health & Counseling Center (HCC) provides many medical and mental health services. All University of Denver students, part-time or full-time, undergraduate or graduate, can use the services of the Health & Counseling Center. Appointments can be scheduled online through the HCC website www.edu.edu/health-and-counseling-center. If you are in crisis and need to speak to a counselor outside of normal business hours, call the emergency crisis hotline at 303.871.3215 and a Campus Safety Officer will connect you with the on-call counselor.
For Parents, Guardians & Family of DU Students

Leaving a loved one at college can be a very difficult thing to do for many families. Parents often feel powerless to protect their adult children during their first years away from home. We’ve created the tips below to help you to prepare your student in the best way possible to begin taking responsibility for their own safety.

• **Talk to your student about drugs and alcohol.** College can be a time of experimentation for many students. However, this experimentation can have potentially fatal results. Studies show that talking to your student about alcohol and drugs can help reduce your student’s risk of abusing these substances. For more information on how to talk about these topics with your student visit: [www.ParentToolKit.com](http://www.ParentToolKit.com).

• **Create a “go-kit” with your student.** A “go-kit” is a backpack filled with basics that your student can grab and take with them if there were an emergency that required them to evacuate their housing. Kits generally contain things like food, water, hygiene supplies and prescription medicines. This may also be a good time for you to create a “go-kit” for yourself! For great tips about go-kits, visit [www.ready.gov](http://www.ready.gov).

• **Follow Campus Safety on Facebook and Twitter.** Although families cannot enroll in our Emergency Notifications System, we do provide updates as they become available through Campus Safety social media accounts.
• Help your student make an emergency plan. Look around their living quarters and help them to identify the location of exits, stairways and fire extinguishers. Talk briefly about your expectations for contact if there were to be an emergency. Remember, if there were a major incident on campus, it would be very difficult for Campus Safety to provide each family with an update on the status of their student. Make sure that your student knows that they need to contact you even if they are okay. We recommend that you take responsibility for notifying other family members of your student’s status.
Starting this year, you will begin to see new card entry keypads near the entrances to most buildings on campus. You only have to hold your Pioneer ID card up to the reader for it to open doors that you have permission for. For doors with older readers, you will still use the magnetic swipe that you currently use.

A few important notes:

• You do not need to use your Pioneer Card to exit the building.

• Remember, there is an audit trail when your card is used, so don’t loan your card to anyone.

• Please make sure you have your Pioneer Card with you at all times. When the doors are locked (i.e. residence halls 24/7 and other buildings after hours), this will be your “key” and the only way to get in the building.

• Most buildings are unlocked during the day and early evening hours. You do not need to use your card when the doors are unlocked.
Finally, please note that the Pioneer Card is a high security card and may not work if it is in close proximity to other access cards (RTD card is an example) or metal objects. If you use a card holder, make sure there are no other cards in the holder. If you have trouble using this new system or if you need permissions to access a certain room, visit www.du.edu/campussafety/c-cure.

IN AN EMERGENCY

In case of a life-threatening emergency, make the following TWO calls:

1) 911
2) 303.871.3000

The 911 operator will assist in directing the necessary response from city emergency services, i.e., police, fire and paramedics. Be prepared to give the 911 operator information about the emergency, including:

• your name, address and phone number for verification
• description of suspicious person(s) or vehicle(s) involved (if applicable)
• on a medical call, determine if the victim is conscious and breathing
University of Denver Resources

Campus Safety
Emergency/Crisis 303.871.3000
Non-emergency 303.871.2334
Administration 303.871.2139
Investigations and Victim Services 303.871.6803
Community Partnerships 303.871.3132
Anonymous Tip Line 303.871.3130

Other Resources
Director, Center for Advocacy, Prevention & Empowerment (CAPE) 303.871.3853
CAPE Helpline (24/7) 303.871.3456
Health & Counseling Center (HCC) 303.871.2205
HCC Counselor on Call 303.871.2334
Ombuds 303.871.4712
Housing and Residential Education 303.871.2246
Risk Management 303.871.2327
Facilities Management 303.871.2200
Pioneers CARE 303.871.2400

Denver Community Resources
Denver CARES (Detox) 303.436.3500
Denver Police
   Emergency 911
   Non-emergency 720.913.2000
Denver Sheriff (jail) 303.913.3600
The Blue Bench Sexual Assault Hotline 303.322.7273
Suicide Hotline 303.860.1200
Poison Control Center 800.222.1222