Easy Steps to Subscriber Connection

Get personalized information on your dental benefits when you need it.
When you log on to Subscriber Connection, it is simple to check your Delta Dental of Colorado benefits. Available 24-hours a day, seven days a week, you can use Subscriber Connection to print member ID cards, find a dentist, check on the status of a claim, view your benefits and more! Registration for new Subscriber Connection users is simple - just follow the instructions below.

New Users / Need to Register

1. Go to www.deltadentalco.com; select the “Subscriber Connection” link.
2. Select the “New Users” link.
3. You will be directed to the national Delta Dental site.
4. Select “I am the subscriber & have coverage with Delta Dental”; click “Go”.
5. Enter the required information in the fields provided.
6. Click “Register User”.
7. Complete the required fields.
8. Select a security question and provide the answer.
9. Click “Register User”.

Forgot User Name or Password

1. Go to www.deltadentalco.com; select the “Subscriber Connection” link.
2. Select “Forgot password?” or “Forgot User Name?”
3. You will be directed to the national Delta Dental site.
4. Select “I am the subscriber & have coverage with Delta Dental”; click “Go”.
5. Enter the required information in the fields provided.
6. Select “Proceed to step 2”.
7. Answer the security question that was created when you registered.
8. You will receive an e-mail containing User Name / password information.

Tips & Hints

- First-time users must register for a User Name and password
- Once a User Name and password have been created, the whole family must use the same User Name and password
- You can call Customer Relations Monday - Friday 8:00 a.m. to 6:00 p.m. MST at (800) 610-0201
- After normal business hours, you can use our Integrated Voice Response system for info on eligibility, benefits and claims status. Call (800) 610-0201 and follow the prompts.