

City & County of Denver

Tenant Rights & Homelessness Prevention

HELP-Line: 303.996.0010

The Homelessness Prevention (HP) HELP-Line offers aid to Denver County residents in resolving their housing problems. It strives to prevent homelessness by providing information and brief intervention that can give people the tools to deal with issues that could cause them to become homeless.

A partial list of the information available from the HP HELP-Line includes;

- Information on Landlord / Tenant Rights and responsibilities including topics that relate to a Notice to Comply or Vacate and Notice to Quit questions.
- Referrals and information to low income persons facing Eviction, Security Deposit refund disputes, Collections Defense (related to a previous landlord tenant relationship), building sale, increased rents, utility shut off and increases, and the fair housing laws.
- Identification of emergency housing & financial resources for Single Parents, Senior Citizens, Individuals with Mental / Physical Disabilities and Veterans at risk of becoming homeless.

About the Housing Eviction Legal Program (HELP)

The HELP program is an Access to Justice public service to benefit low & moderate income (LMI) households with an urgent community need to access legal supportive services for the purpose of eviction / homelessness prevention. The program is designed to provide direct housing services to LMI households (at or below 80% area median income).

This HP HELP-Line is staffed by
Colorado Affordable Legal Services (CALs).

There is **NO CHARGE**
for this Access to Justice public service.