WE’RE SORRY FOR THE HEADACHE OF BED BUGS.

It’s more common than you might think but we’re working to get rid of them ASAP. You have a couple of options on how to make sure the little critters have been successful removed from your belongings.

It is IMPERATIVE that anything you own (not made of plastic or metal) be treated through option 1 or 2 below.

USE PIONEER LAUNDRY TO KILL AND REMOVE BED BUGS.

You’ve received our approved plastic bags and a sheet of labels. Use as many bags as needed and place all the items you’d like for us to wash inside. Leave enough room in the bag to pick it up and spin it until it’s closed up tightly. Then use the drawstring to tie the twisted bags securely. Place one of the name labels about 10” from the bottom of the each bag. Contact Housing and Residential Education to find out where you should drop off your dirty clothes and pick up them up when they are clean. Your belongings should be ready for you in 3 business days. Please understand that EVERYTHING IN THESE BAGS WILL BE WASHED ON HIGH HEAT. If high heat will harm something you need cleaned, please use the OPTION 2 below.

OR

WORK DIRECTLY WITH THE HOUSING OFFICE.

For any items that you do not wish to put through the Pioneer Laundry process – i.e. pillow, shoes, hats – please work directly with the University of Denver Housing and Residential Education Department for other treatment options.

AGAIN, WE ARE VERY SORRY FOR THIS INCONVENIENCE.