

# RETURN TO CAMPUS // IT GUIDE



## MULTI-FACTOR AUTHENTICATION

All students will be automatically enrolled in the new DUO Multi-Factor Authentication solution by 2022 for enhanced security. [Opt-in early](#) to be entered to win a prize! [Learn more about DUO MFA](#).



## LAPTOPS & PRINTING

All students should be aware of the [laptop requirements](#) for computing at DU. If you do not have an acceptable laptop, see if you qualify for the IT [laptop loaner program](#). See the [public printing](#) page for information about printing on campus.



## INTERNET CONNECTIVITY

University-managed devices and personal devices/mobile phones should be connected to eduroam wifi. New device or trouble connecting? Follow [connection instructions](#).



## ANTI-VIRUS SOFTWARE

The University provides [CrowdStrike anti-virus software](#) to all students at no cost. It's a great way to protect your computer against viruses and other forms of malware.



## VIRTUAL CLASS MEETINGS

Faculty may continue using [Zoom](#) or [Microsoft Teams](#) for virtual class meetings. Ensure your workstation is setup properly (webcam, headphones, etc.).



## NEED HELP?

To request assistance, submit a ticket at [support.du.edu](https://support.du.edu) or call the IT Help Center at 303-871-4700.