MULTI-FACTOR AUTHENTICATION
All employees will be automatically enrolled in the new DUO Multi-Factor Authentication solution by August 2021 for enhanced security. Learn more about DUO MFA.

DEVICES & EQUIPMENT
- Plan to perform system updates before using on-campus desktops
- Transfer over any desktop files from personal or loaned device
- Return borrowed equipment as necessary
- Reconnect to printers as local IP addresses may have changed

CALL FORWARDING
Be sure to turn off all forwarding features on your office phone as needed. If you require additional assistance with setting up your phone, visit the Voice Services webpage or contact IT@DU.

INTERNET CONNECTIVITY
University-managed devices and personal devices/mobile phones should be connected to eduroam wifi. New device or trouble connecting? Follow connection instructions.

MEETINGS
Departments may continue using Zoom or Microsoft Teams for meetings. Ensure your workstation is setup properly (webcam, headphones, etc.).

NEED HELP?
To request assistance, submit a ticket at support.du.edu or call the IT Help Center at 303-871-4700.