RETURN TO CAMPUS // IT GUIDE

MULTI-FACTOR AUTHENTICATION
All students will be automatically enrolled in the new DUO Multi-Factor Authentication solution by 2022 for enhanced security. Opt-in early to be entered to win a prize! Learn more about DUO MFA.

LAPTOPS & PRINTING
All students should be aware of the laptop requirements for computing at DU. If you do not have an acceptable laptop, see if you qualify for the IT laptop loaner program. See the public printing page for information about printing on campus.

INTERNET CONNECTIVITY
University-managed devices and personal devices/mobile phones should be connected to eduroam wifi. New device or trouble connecting? Follow connection instructions.

ANTI-VIRUS SOFTWARE
The University provides Crowdstrike anti-virus software to all students at no cost. It’s a great way to protect your computer against viruses and other forms of malware.

VIRTUAL CLASS MEETINGS
Faculty may continue using Zoom or Microsoft Teams for virtual class meetings. Ensure your workstation is setup properly (webcam, headphones, etc.).

NEED HELP?
To request assistance, submit a ticket at support.du.edu or call the IT Help Center at 303-871-4700.