



Collaborative Institutional Training Initiative

Troubleshoot Help and Checking Your CITI Training Status

CITI Training Status: If you need to check your CITI status, login into the CITI website:

www.citiprogram.org. Go to the Main Menu and select the University of Denver courses. Courses that have been selected will be listed in the first column, with the status of each of the courses posted in the second column as either passed with a date, incomplete or not started. The date listed next to “passed” is the date your certification was activated. Your certification for that course expires four years from that date.

Forget your username or password? If you don’t remember your username or password, you must contact CITI’s Help Desk through email or phone. The IRB Office does not have access to any passwords.

Contact Us

Email
support@citiprogram.org

Phone (U.S. Toll Free)
[\(888\) 529-5929](tel:(888)529-5929)

Phone (International)
[+1 \(305\) 907-3100](tel:+1(305)907-3100)

Students and Faculty Sponsors: If you are a student investigator with a Faculty Sponsor, your Faculty Sponsor must obtain valid human subjects protection training through CITI before a research project will be granted IRB approval.

Questions about CITI, how to access your account, or modify your account: Contact the CITI Help Desk.

Other questions or concerns regarding your HSP training? Contact the DU IRB Office at 303-871-2121 or IRBAdmin@du.edu.