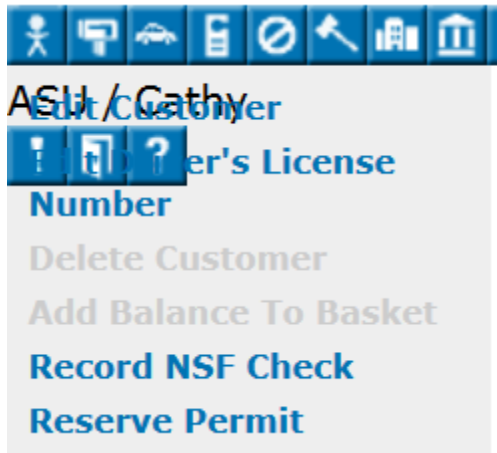


Fix for help and logout buttons shifting to the left on Flex. Example below:

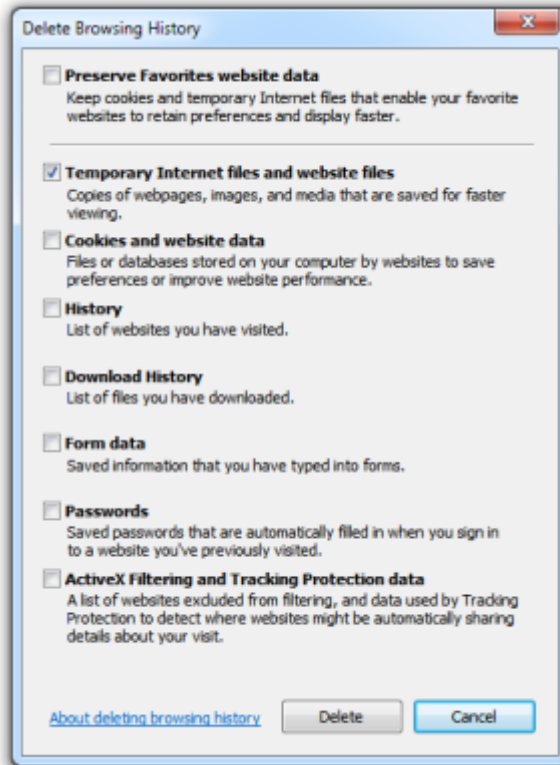


This has typically been seen in Chrome and Firefox.

Clearing the Browser Cache will fix this this.

[Instructions for clearing Browser cache in Internet Explorer](#)

- 1) Open Internet Explorer 11.
- 2) On the very right-hand side of the browser, click on the gear icon, also called the *Tools* icon, followed by **Safety**, and finally **Delete browsing history...**
 - a) **Note:** If you have the Menu bar enabled, you can instead click **Tools** and then **Delete browsing history...**
- 3) In the *Delete Browsing History* window that appears, *uncheck* all options *except* the one labeled **Temporary Internet files and website files**.



- 4) Click the **Delete** button.
- 5) The *Delete Browsing History* window will disappear and you may notice your mouse icon go busy for a few moments.

As soon as your cursor returns to normal, or you notice the "fished deleting" message at the bottom of the screen, consider your temporary Internet files deleted.

Tips:

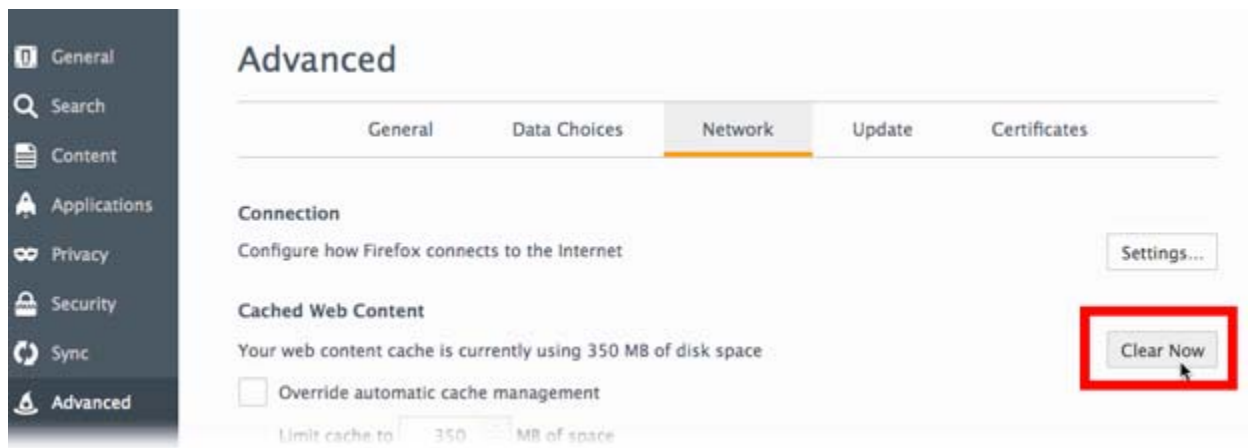
1. Older Internet Explorer versions, like IE10, IE9, and IE8, have similar procedures for clearing the cache but please try to run the [latest version of IE](#) if you can.

[Instructions for clearing Browser cache in Firefox](#)

Clear the cache

Click the menu button  and choose Options.


2. Select the Advanced panel.
3. Click on the **Network** tab.
4. In the **Cached Web Content** section, click Clear Now.



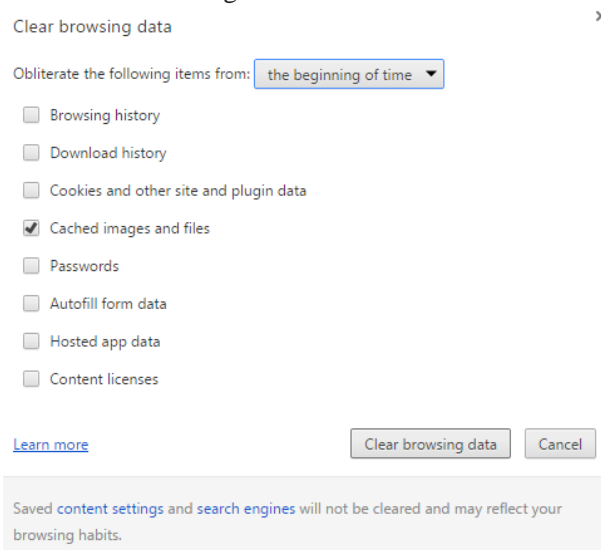
5. Close the *about:preferences* page. Any changes you've made will automatically be saved.

Instructions for clearing Browser cache in Chrome.

Delete all your data

1. In the top-right corner of Chrome, click the Chrome menu .
2. Select **More tools > Clear browsing data**.
3. In the dialog that appears, select the checkboxes for the types of information that you want to remove.

1. Select “Cached images and files”



4. Use the menu at the top to select the amount of data that you want to delete. Select **beginning of time** to delete everything.
5. Click **Clear browsing data**.