

Workers' Compensation Frequently Asked Questions (FAQs)

If an injured employee needs transportation to a clinic can a co-worker transport them?

Employees should not transport injured parties. If an employee needs transportation to on-going medical appointments they should contact Risk Management.

What if I am not sure if I need to file a claim?

If the employee claims "I am fine, I do not need to go to the doctor," it is always best to file a Notice Only report with Risk Management by completing the Employee First Report of Injury and the employee can check "No" to the question: "Did you/do you plan to go to the doctor?" The employee may come back in a few days and want medical treatment. If the employee seeks treatment at a later date you must let Risk Management know and they will make the claim is reported.

Does an employee HAVE to seek medical treatment for a work-related injury?

Employees should not be forced to seek medical treatment for a work-related injury. Employees with obvious injuries should be encouraged to seek treatment at one of the designated providers, but employees do not have to seek treatment.

What if the employee insists that their claim is work-related, and it appears that it is not?

Claims that involve injury to an employee should be submitted to Risk Management. If the injury does not appear to be industrial in nature (work-related), it is not up to the supervisor to determine compensability. A claim should be submitted and the WC Carrier will determine if it will be accepted.

Should employees be told that their wages will be paid if they miss work?

Employees should not be told that their wages will be paid if they attend medical appointments or take time off due to their work injury. All situations are different; therefore, if the employee inquires about wages or the compensability of their claim, they should be directed to call Risk Management.

Should employees with restricted hours be paid for their usual hours (e.g. employee usually works 40 hours and is restricted to 20 hours, should they be paid by DU for the 40 hours)?

No, employees should only be paid for the hours actually worked. If the employee is due supplemental wages, the WC carrier will supplement their income.