



DU COVID-19 Protocol for Campus Clinics

The University has adopted this protocol to comply with applicable state and local public health orders and to be consistent with applicable federal and state guidance. The Provost's Office may issue updated protocols, which become effective upon adoption, to respond to changes in state and local public health orders, to be consistent with new federal and state guidance, and/or to adapt to changing conditions on campus. Please watch for updates to these protocols and regularly check the [DU COVID-19 website](#) for news and other important information.

University of Denver COVID-19 Protocols for Campus Clinics

Clinics must follow the COVID-19 protocols outlined below for clinic services and training at the University of Denver (DU). Clinic directors must confirm that individuals working or learning in DU Clinics agree to comply with the requirements and guidelines stated in this protocol.

Student trainees interested in participating in in-person clinic services and training

- **Are not required to participate in person during Alert Levels Purple and Red.**
- **Must provide a signature to affirm they have read and understand the University's safety protocols and mitigation steps in order to participate in person.**

Clinic Operation By Alert Level

During Alert Level Purple, DU prohibits all in-person clinical services and requires that all clinical services be conducted by telehealth.

All students, faculty and staff engaged in in-person clinical work must be Cleared for Clinical/Field Placement as set forth in [DU's COVID-19 Protocol for Campus Access](#).

During Alert Levels Red or Orange, DU may permit in-person clinical work on campus, with clinic specific mitigation protocols and documented exemptions. Clinics should conduct all clinical sessions through telehealth where feasibly able to meet clinical need.

During Alert Levels Yellow and Blue, DU will allow clinics to resume in-person clinical work. Clinics may consider offering telehealth where feasible.

During Alert Levels Green and Clear, DU will allow all in person clinical services to resume without restriction.

Vaccination Requirement

Providing clinical services requires clearance for Clinical/Field Placement. This clearance designation requires vaccination. Individuals who are exempted from vaccination may not provide in-person clinical services as part of DU clinics or programs. If providing clinical services in-person is a normal requirement for degree completion, programs may consider offering remote participation options where feasible. Students with a medical exemption to the vaccination requirement approved through the Health & Counseling Center may make a request for accommodation through the Disability Services Program regarding the vaccination requirement for clinical work.

Arriving at Your DU Clinic

Any individual (faculty, staff or student) who has been approved for clinic services and training on campus must follow all applicable DU COVID-19 Protocols and other applicable policies, procedures and protocols.

- If working in a shared clinic workspace during Alert Levels Red and Orange, individuals should be present in the space only as long as necessary for essential on-campus work and should minimize time around other people by staggering work schedules of clinic staff.
- If working with clients in-person at the clinic, minimize time spent at the clinic treatment spaces due to increased density of campus visitors who are not following other on campus protocols (vaccination records, testing).

Promoting Safety in Workspaces

All employees, students, and visitors must follow all applicable COVID-19 protocols to promote a safe clinic environment. Because implementation of these requirements may vary based on vaccination status, clinic space may need to be adjusted to comply with these requirements.

- Have clients call their DU host when they arrive and wait to be escorted into DU buildings.
- Arrange waiting rooms such that individuals from one household are separated from those from another household. Find ways to limit waiting room use if possible.
- Use disinfection procedures on all relevant surface areas before and after each client visit, require staff and encourage visitors to wash their hands thoroughly before and after each visit.

Create a plan for safe practices in the clinic and workplace.

- Please refer to the section “Guidelines for Enhanced Cleaning and Prevention” below.

Create a plan for interactions with others outside the clinic.

- Arrange the use of shared facilities and other equipment in advance to promote safe clinical practices. Communicate sign-in and reservation procedures to other clinic staff and to clients.

Enhanced Cleaning and Prevention

DU personnel are asked to make an extra effort with regard to their daily disinfection/cleaning in areas not serviced by the Custodial department (private offices):

- Wipe down all exposed surfaces, which you have physically touched, utilizing a disinfectant cleaning product.
- Wipe down physically contacted items, such as door hardware, light switches, phones, keyboards, and other office or Laboratory equipment in your office areas and workspaces.

Note: Custodians will disinfect all common areas as well as re-supplying disinfection stations. Please refer to the [DU COVID-19 Disinfection and Cleaning Protocol](#).

Pre-Screening Clinic Clients and Visitors

All clinic clients and visitors must follow the [DU Visitor Protocol](#). Clinics must inform the visitor of the requirements of DU’s protocols for visiting the DU campus, including but not limited to symptom monitoring, face covering, and social

distancing and send each client and visitor a link to the [visitor survey](#) to complete within 12 hours prior to arriving to campus.

If a client or visitor does not complete the survey online or cannot check their temperature before coming to campus, the clinic should contact the clinic director with questions or to request support in advance of the visitor's arrival to campus. The clinic can request thermometers from Jerry.Mauck@du.edu for screening clients and visitors outside the building.

If the client or visitor cannot or does not want to be screened or will not agree to adhere to safety protocols, the visit to campus must be postponed until they are willing to do so, and clinic may offer clinic services remotely, if available.

Requirements for All Clients and Visitors Visiting DU Campus

- Successfully complete the Visitor Survey.
- Unvaccinated or not fully vaccinated clients (including any accompanying family members) must wear a face covering at all times while in DU buildings as required by the [Face Coverings and Social Distancing Protocol](#). Clinics should have disposable face coverings available. Consider recommending face coverings for all staff and clients when treating a population with low vaccination rates or high incident rates, regardless of alert level.
- If a client arrives for their appointment and starts showing any possible symptoms of illness while on campus, follow the [Visitor Protocol](#).

Establishing Individual Clinic Procedures Related to COVID-19 Precautions

Clinics that anticipate wanting to offer in-person services during Alert Levels Red, Orange, Yellow and Blue during AY 21-22 must submit clinic procedures to their Dean and the COVID Coordinator describing how they will operate during each Alert level. Clinics should specify whether or not they anticipate minors receiving services or accompanying clients, and if so, what the specific protocols are for those under 12. Similarly, clinics may specify different procedures for vaccinated and not fully vaccinated clients. Plans should be submitted and approved before services are provided in person under Alert levels Red, Orange, Yellow and Blue.

Purchasing Face Coverings and Supplies

Clinics are expected to purchase face coverings for their staff if they have sufficient funds to do so. If a Clinic Director does not have sufficient clinic funds to provide appropriate face coverings or disinfectant to clinic staff, the director should ask their building manager to request materials and disinfection via the [work order system](#) by Thursday at noon for delivery the following Monday. Please note that this process depends on a reasonable supply chain and may be compromised.

For questions about implementing these requirements, please contact your SPARC representative or jerry.mauck@du.edu.