

**Contact Information for International Programs**

Fill in responses to the following questions with details relevant to your program. International Travel Health and Safety recommends that you share a completed version with group participants prior to departure. The following resources will help you complete the requested information: [International SOS](https://www.du.edu/risk/international-sos) (DU Member Number: 11BSGC000067), [U.S. Department of State](https://travel.state.gov/content/travel/en/traveladvisories/traveladvisories.html/), and DU’s International Travel [website](https://www.du.edu/risk/international-travel).

1. Program Leaders – Names, Phone numbers, and emails while abroad.
2. Local Emergency Services (e.g., 911 equivalents) – (<https://travel.state.gov/content/dam/students-abroad/pdfs/911_ABROAD.pdf>)
	1. Ambulance:
	2. Fire:
	3. Police:
3. Local U.S. Embassy/Consulate Contact Information - (The DOS website includes this information.)
	1. Address:
	2. Phone:
	3. Email:
4. Local Hospital – (The country information pages in the ISOS portal includes this information. Log into Portal>>Know My Risks>>Choose Country>>Medical>>Clinics & Hospitals)
	1. Name:
	2. Address:
	3. Phone Number:
5. Local Partner/Vendor Contact Info. – (Ensure that you have the relevant information to contact your local partners/vendors – this includes after-hours details.)
	1. Name:
	2. Phone Number(s):
	3. Email:
	4. Name:
	5. Phone Number(s)
	6. Email:
6. DU Department/Sponsoring Unit Emergency Contact – (Talk to the relevant point person in your department or sponsoring unit and make sure that you have their details in case of an emergency.)
	1. Name and Role:
	2. Phone Number:
	3. Email
7. Communication Method for the Group: (How will the group remain in contact throughout the program? Ensure that participants have your contact details.)
8. Safe Haven Location(s): (In the unlikely event of an emergency and communication methods are down, where is the group instructed to meet?)
9. Additional Contact Information:

International SOS: 1-215-942-8478 or via the [ISOS Assistance App](https://my.internationalsos.com/LP%3D7483)

Available 24/7

DU’s International Travel Health and Safety Team:
intlsafety@du.edu for responses within hours or by calling ISOS and requesting you speak to someone at DU during an urgent emergency.