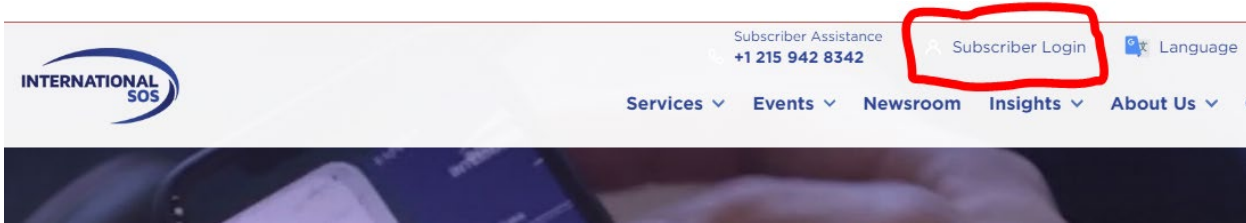


## Accessing and Using the New ISOS Portal

Note: The old Portal is still active and can be accessed here: <https://www.internationalsos.com/MasterPortal/default.aspx?membnum=11BSGC000067> This will be phased out and eventually removed.

### Step 1:

Go to [internationalsos.com](https://www.internationalsos.com) >> Subscriber Login

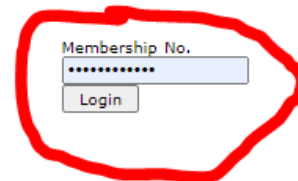
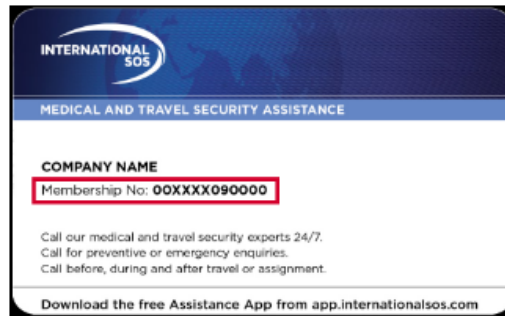
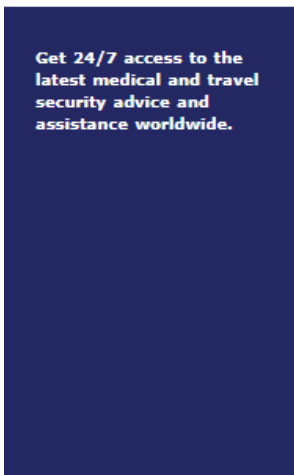


### Step 2:

Enter Membership No. 11BSGC000067



## Membership Services



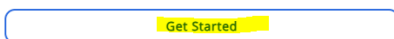
Cookies must be enabled

### Step 3:

Click Get Started



Login



[Read our Privacy Notice](#)

[Terms and Conditions](#)

Then, Sign up

## Email

Please enter your email here...

Next

Don't have an account? [Sign up](#)

### Step 4:

Create an account by entering your DU email address and a password.

#### Create Account

Email \*(Please enter your organisation email)

Password

At least 10 character(s). At least 1 number(s). At least 1 symbol(s).  
At least 1 lowercase letter(s). At least 1 uppercase letter(s). Does not contain part of username.

Confirm Password \*

I have read and agree to the [Privacy Notice](#) and the [Terms and Conditions](#)

Submit

### Step 5:

Verify email address from your inbox then enter your membership number (11BSGC000067)

## Enter Your Membership Number

11BSGC000067

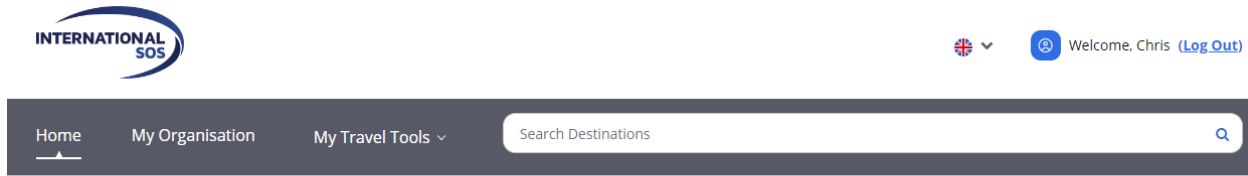
Entering your Membership Number will help us correctly associate your account and provide you with the best experience.

Submit

### Step 6:

Access the Portal. You may have to go back to <https://www.internationalsos.com/>, but now you will have an account and direct access.

## Maximize the Portal's Use:



### Welcome to the International SOS Assistance, Inc. Global Risk Management and Assistance Programme

#### Travel with Confidence & Get Help When You Need It

You have **24-hour access to medical and security experts** through our global network of **27 Assistance Centres**. Contact the nearest Assistance Centre using our mobile App! With more than 11,000 professionals in over 1000 locations in 90 countries, International SOS doctors, security experts and assistance coordinators are available 24/7 to provide advice in your language - and to support you in case of emergency - no matter where you are in the world.

[See all our Assistance Centres list here.](#)



#### Get Prepared for Your Trip



Membership Benefits



Certificates of Assistance



COVID Trip Planner



FAQ

- Use the “Search Destinations” search bar to access destination-specific information that can be exported and printed by clicking “Export Guide” at the bottom of the page.
- Use “TravelAdvisor” under MyTravel Tools to begin a step-by-step briefing on your destination based on your dates, and departure country.
  - The COVID Trip Planner can be used here or separately. This will provide destination-specific COVID information on entry requirements and restrictions.
- The My Organization will take you information like how to register your travel with DU, the DU International Travel Policy, and how to access free emotional support. You can also print a membership ID by scrolling to the bottom of the page and clicking “Membership ID.” However, it recommended you download the Assistance App, signing in with your DU email address, for more efficient service.
- Under Get Prepared for Your Trip you can see a list of member benefits and request proof of assistance (not insurance) coverage.
- Towards the bottom of the home screen, you’ll find where you can sign up for Email Alerts for any destination you would like and daily or monthly digests on a variety of topics. Again, if you use your DU email for both the registration of your travel and your Assistance App login, your itinerary will auto-transfer and relevant alerts and advisories be sent directly to you.