



2022-2023

END OF YEAR REPORT



Student Affairs &
Inclusive Excellence
UNIVERSITY OF DENVER



Student Affairs & Inclusive Excellence

UNIVERSITY OF DENVER

VISION

We will be full partners in students' learning experience

MISSION

We support students in their holistic development through:
Advocacy, Collaboration & Education

VALUES

- Student-Centricity
- Diversity, Equity & Inclusion
- Collaboration
- Adaptability
- Accountability

STRATEGIC PRIORITIES



- Enrich** the holistic student experience (4D)
- Elevate & Embed** diversity, equity & inclusion (DEI)
- Enhance** staff development, learning & well-being
- Engage** purposeful partnerships
- Enact** sustainable practices & operations



TABLE OF CONTENTS

- PAGE 1** Vice Chancellor's Message
- PAGE 2** Executive Summary
- PAGE 4** Resources and Services
- PAGE 5** Involvement
- PAGE 7** Communication and Outreach
- PAGE 8** Health and Wellness
- PAGE 10** Places and Spaces



SAIE AREAS

Budget Operations and Divisional Resources (BODR)

Dean of Students (DoS) Office

Health and Counseling Center (HCC)

Housing and Residential Education (HRE)

4D Experience and Student Engagement



MESSAGE

from the Vice Chancellor

The 2022-23 academic year marked many contributions of our Student Affairs and Inclusive Excellence (SAIE) team in supporting DU's commitment to student learning, development, and well-being. In reflecting on the year, I am deeply appreciative of the care, collaboration, and expertise shown by each and every person in SAIE as they advised, advocated, programmed, and partnered.

As a team, we advanced key priorities to serve and support our students:

- The variety of programs we provided enriched the holistic student experience and contributed significantly to the development and growth of our campus community
- The creativity and innovation displayed in programming efforts fostered an environment of inclusivity and collaboration as we continued to elevate & embed diversity, equity, and inclusion. Our team's dedication to creating inclusive spaces and places that facilitate community engagement has been transformative and the revitalization of rooms and facilities encouraged connection and a sense of belonging
- Along with programming, our collective advising played a pivotal role in shaping the academic and personal development of our students. The individualized attention and support undoubtedly made a positive impact on the success and well-being of those under your care
- We amplified communication efforts that strengthened the connection between the division and the student body and facilitated transparency as we engaged in purposeful partnerships across our entire campus community
- We made strides with our commitment to enhance staff development, learning, & well-being through the establishment of numerous cross-divisional committees, and we continued work that enacted sustainable practices & operations across the division

As we celebrate so many accomplishments from this year, I invite you to read more about Student Affairs and Inclusive Excellence. I am deeply appreciative of my colleagues who play a vital role in making our campus a place where students feel supported, connected, and valued



Warm regards,
Todd

TODD ADDAMS
Vice Chancellor of Student Affairs



Students relax and connect at the Kennedy Mountain Campus.

STUDENT AFFAIRS AND INCLUSIVE EXCELLENCE (SAIE) is the dynamic hub of student life at DU, infusing energy into the 4D Experience with an array of diverse co-curricular programs, services, facilities, and leadership opportunities.

With an expansive network of five (5) divisional areas and 25 unique departments, supported by a dedicated team of full-time and student staff, SAIE's initiatives are driven by five (5) strategic priorities that align with the Chancellor's Strategic Imperatives.

SAIE Strategic Priorities:

- Enriching the holistic student experience (4D)
- Engaging in purposeful partnerships
- Elevating & Embedding diversity, equity, and inclusion
- Enacting sustainable practices & operations
- Enhancing staff development, learning, & well-being

The past year found every SAIE department championing these priorities. Our commitment to robust programs and services aligned with our aim to bring the 4D Experience to life.

We furthered collaborative efforts through purposeful partnerships and underscored the importance of co-curricular opportunities. As a fairly new division, we sharpened our branding and communication strategies to amplify our presence across the campus.

Our strengths remain in understanding today's students and aligning our services and programs with the 4D Experience, highlighting avenues such as Advancing Intellectual Growth, Promoting Well-Being, Exploring Character, and Pursuing Careers and Lives of Purpose. We have done so in ways that resulted in increased engagement, which is highlighted on the next page.

DIVISION HIGHLIGHTS, NEWS, and NOTES

1398

NEW STUDENTS PARTICIPATED IN ALL DAYS OF DISCOVERIES ORIENTATION

103

4D PEER MENTORS PLUS FOUR 4D STUDENT COORDINATORS

886

STUDENT ATTENDEES AT FIRST ASCENT

30+

ACTIVITIES & EVENTS ACROSS FIVE NIGHTS OF DISCOVERIES AFTER DARK

1,000+

FIRST-GENERATION UNDERGRADUATE AND GRADUATE STUDENTS

EVOLUTION AT DU OVER THE PAST FIVE YEARS



ENHANCED FOCUS ON INDIVIDUAL STUDENT INVOLVEMENT



DIVERSITY IN ENGAGEMENT TYPES



INTRODUCTION OF NEW FACILITIES



ADVENT OF THE 4 DIMENSIONAL EXPERIENCE



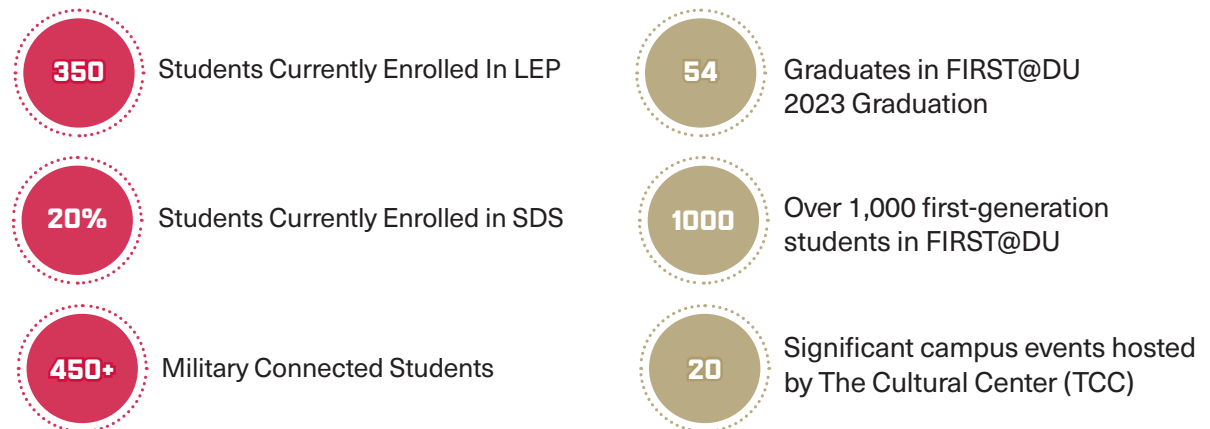
RISE IN DIGITAL CONNECTIONS & REGISTERED STUDENT ORGANIZATIONS INCLUDING:

- Homecoming
- Discoveries Orientation
- DU Programming Board
- Student Government
- Fraternity & Sorority Life



DoS Office staff poses for a photo.

SERVING OUR STUDENTS...BY THE NUMBERS



This year, Student Outreach and Support (SOS) broadened the Student Assistance Fund, granting **\$238,328** to **235** students out of the **315** applications they received. The office efficiently managed **2,240** cases involving **1,774** students, with **67%** of students actively engaging with the SOS office.

Over the past year, SAIE Central and Business Operations and Divisional Resources (BODR) made strides in streamlining business operations and strategic initiatives. Realigned staffing supported the amplification of SAIE's strategic priorities, and we enhanced internal communication through SAIE Newsletters, as well as launched the Departmental Leadership Team (DLT) and divisional committees.

ASSESSMENT AND PLANNING

The Assessment and Planning unit was established in 2022-2023 to enhance SAIE's data collection and reporting efforts, and more intentionally align our support services to 4D and SAIE's strategic priorities. In consultation with all 25 SAIE departments, the division launched more formal goal setting, reporting, and assessment processes. As part of the End-of-Year (EOY) reporting, we recognize the following departments for their stellar reports:

- **Compelling Narrative:** The Cultural Center (TCC), Student Outreach and Support (SOS), Health Promotion
- **Data Collection Strategy:** New Student and Family Programs (NSFP), Student Engagement, Driscoll and Community Commons
- **Data-Informed Decisions:** Housing and Residential Education (HRE), Student Engagement
- **Intentional Integration** with 4D: Learning Effectiveness Program (LEP), New Student and Family Programs (NSFP)
- **Concrete Action Plan:** The Cultural Center, Health and Wellness Administration
- **Alignment between Priorities/Goals, Data Collection, and Action Plans:** Business Operations and Divisional Resources (BODR), Student Rights and Responsibilities (SRR)



*Above: 4D Peer Mentors pose for a photo outside Community Commons.
Below: Students play arcade games during Discoveries After Dark.*

THE OFFICE OF STUDENT ENGAGEMENT (OSE) expanded usage of its CrimsonConnect platform, adding graduate students and heightening usage among Fraternity and Sorority (FSL) chapters and RSOs.

- The platform registered close to **2,000** Registered Student Organization (RSO) events and meetings, with over **6,000** unique student check-ins
- Collaborating with Advancement, OSE enriched the Homecoming program, linking student experiences with alumni, faculty, and staff
- OSE underwent a strategic departmental reorganization to re-imagine student engagement, putting students at the forefront

NEW STUDENT & FAMILY PROGRAMS (NSFP) led a significant redesign of Discoveries programs and the 4D Peer Mentor initiative.

This revamp led to:

- Hiring and training **109** 4D Peer Mentors and introducing a dedicated mentorship course
- A call center was established to bolster family engagement efforts
- 4D integration throughout new students' experiences, while assessment and research were used to further support programmatic changes



STUDENT PARTICIPATION

REGISTERED STUDENT ORGANIZATION DYNAMICS

17 RSOs boasted over **100** members each.
Most active RSOs range: **25-60** members.

'21-'22 Average 53 members.

'22-'23 Average 57 members.



Avg. undergrad is member of 2-3 RSOs.
336 students serve in RSO officer roles.

HOMECOMING EVOLUTION

2019 Low student involvement, passive events

'20-'21 Shifted to virtual programs

'22-'23 Introduced "Countdown to Homecoming" with several high-engagement activities.



Attendance improved with events such as DUPB Block Party & Hocktober Festival.

PROGRAMMING HIGHLIGHTS

2019 Singular large-scale event nightly

'20-'21 Varied events, adjusted for COVID-19

'22-'23 Diverse nightly events catering to multiple interests.



Notable events include Rec Night, Involvement Fair, Hypnotist, Bingo, Casino Night, and more.

FSL OPTIMIZING, REALIZING, & GUIDING EXCELLENCE (FORGE)



Successfully completed inaugural year.



Emphasized goal setting, planning, and reflection.



7 points of evaluation aligned with the 4 Dimensions.

Key outcomes include enhanced accountability, development, and the celebration of accomplishments.



COMMUNICATION

CrimsonConnect: Digital platform with significant user engagement

- 2020: 4,871 unique users
- 2021: 6,216 unique users
- 2022: 5,350 unique users
- 2023: 7,998 unique users

CrimsonConnect integration with My4D App: Rolled out to freshman only. It amalgamates resources related to the 4 Dimensions and foundational 4D Experience elements. Moreover, it extracts prominent events from CrimsonConnect and mentor details from CrimsonConstellation.

The Pulse Newsletter: Consistent weekly outreach to approximately **6,000+** undergraduate student body

@UofDenverCampus Instagram: Increasing growth in follower count over the years:

- 2019-2020: 850 to 1,410
- 2020-2021: 1,410 to 1,739
- 2021-2022: 1,739 to 2,020
- 2022-2023: 2,020 to 2,918

DU Family Experience: The New Student and Family Programs team launched the DU Family Experience, an online platform to streamline communication and assist campus partners to provide timely information and updates

OUTREACH AND SUPPORT

Dean of Students (DoS) Office: Provided key outreach and support to students and their communities from departments/units, including:

- AccessibleDU: Student Disability Services
- The Cultural Center
- FIRST@DU
- Learning Effectiveness Program
- Social Justice Education
- Student Outreach & Support
- Student Rights & Responsibilities
- Veterans & Military Resources



Left: Students pet a support dog during a stress-relief event. Right: Thrive student staff pose for a photo.

THE HEALTH AND COUNSELING CENTER adapted to the changing landscape post-COVID. With students increasingly leveraging telehealth, the HCC was able to offer additional appointment slots. The year witnessed an uptick in engagement with DEI and BIPOC specialists and an expansion in Sports & Performance Psychology graduate staffing.

SERVING OUR STUDENTS...BY THE NUMBERS



Same-Day Access (SDA) appointments and **84** after-hours crisis visits



Unique students served by psychiatrists in over **1,820** appointments



Individual clients seen over **5,782** sessions



Individuals participated in **211** couples therapy sessions



Engaged digital users on TELUS Health Student Support resulting in **207** live interactions



Nationally certified student peer educators

With over **95%** of visits now being conducted in-person, staffing and in-person consultations are back in full swing. Additionally, a comprehensive gender-affirming care system was established, covering aspects like hormone management, backed by extensive staff training and the formulation of relevant policies and practices.



DU's Health and Counseling Center ranked **24th** in the Princeton Review for best student support and counseling services.

HEALTH PROMOTION showcased a steadfast commitment to student well-being. The team maintained a strong leadership role in establishing DU as a JED campus.

The Jed Foundation is a national organization that provides colleges and universities expert support, evidence-based best practices, and data-driven guidance to protect student mental health and prevent suicide. DU is a proud and active partner in this on-going initiative. As a result of cross-campus strategic planning, DU:

- Convened a team of **56** members from **26** campus units
- Presented progress to the CLASS Committee and Cabinet as efforts continually advanced
- Launched Mental Health First Aid courses free to the Campus Community as part of a JED strategic plan outcome

The Health Promotion team directly educated or engaged with **3,695** students.

- **1,735** new or transfer students completed the DU's virtual Bystander Intervention Training, while **1,889** went through the AlcoholEDU and Sexual Assault Prevention modules pre-orientation
- Peer Educators delivered **92** in-person *Intervene* workshops to **1,735** students
- National Association of Student Personnel Administrators (NASPA) awarded DU the Coalition of Colorado Campus Alcohol and Drug Educators grant that will further enhance health promotion initiatives
- American College Health Association-National College Health Assessment (ACHA- NCHA) survey marked a significant improvement in response rate, jumping to **13.7%** from **7.1%** in 2021

THE COLLEGIATE RECOVERY PROGRAM (CRP) introduced specialized recovery sessions:

- **52** meetings for Trans and Nonbinary individuals
- **10** Queer Ally meetings

The CRP Program further emphasized harm reduction

- **60** Opioid Overdose Response trainings
- **26** Recovery Ally initiatives
- Since July 2022, the community has grown with the addition of **18** persistent new members

CENTER FOR ADVOCACY, PREVENTION, AND EDUCATION (CAPE) served:

- **389** clients, marking a **31%** increase from the previous year
- Client interactions reached **2,104** contacts
- Feedback gathered showed that **91%** of clients expressed extreme satisfaction with their experience at CAPE



DRISCOLL AND COMMUNITY COMMONS underwent numerous renovations to include:

1. The Pride Closet
2. The Food Pantry
3. SAIE Central Administration Offices
4. Student Disability Services

Community Commons continued as the bustling student hub for co-curricular and curricular engagement, hosting over **1,500** events and welcoming around **70,000** guests. Both professional and student staff underwent new DEI training.

Through events like Pi(e) Day, Career Fairs, and *Create, Activate, Play* (CAP) programming, there was a heightened emphasis on cross-campus collaborations, championing the unified spirit of OneDU.

HOUSING AND RESIDENTIAL EDUCATION (HRE) redesigned their operational procedures, communication plan, and assessment plans to align with strategic priorities.

- Spring 2023 saw a residential experience survey with a **26.4%** response rate, providing insights into students' residential experiences
- HRE hosted **359** in-hall programs, engaging **6,214** students, and maintained a **95%** occupancy rate—a **14%** increase from Spring 2022
- Hilltop Apartments was revamped for 3rd- and 4th-year students with the addition of **71** beds.
- The Council for the Advancement of Standards in Higher Education (CAS) aided in framing a comprehensive departmental assessment plan



Top and bottom: Students engage in Discoveries After Dark activities in Community Commons. Middle: New students are assisted during move-in.



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<https://studentaffairs.du.edu>