

First Ascent "No-Show" Fee Policy

Summary:

To acknowledge the significant financial and human-resource investments from the KMC and its generous philanthropic support, it is vital that students who RSVP honor their commitment to attend. When a student fails to attend without notice, it prevents other students from participating and underutilizes or wastes resources (such as food, bus space, and staffing numbers).

No-Show Fee Policy:

To promote accountability and ensure program accessibility, the Kennedy Mountain Campus will charge a \$50 no-show fee to students who RSVP for First Ascent, but do not attend without prior cancellation. This fee represents less than 10% of the program investment per student and will be redirected to the KMC general fund to support future programs. Policy exceptions will be made on a case-by-case basis with equity in mind.

Policy Details:

- The \$50 no-show fee applies to any student who registers for First Ascent and does not attend their scheduled weekend.
 - To avoid the fee, cancellations must be made via Crimson Connect at least two days (48 hours) before departure from City Campus.
 - How to cancel your First Ascent attendance on Crimson Connect:
 - https://mediaspace.du.edu/media/How+to+Cancel+your+Event+Registration/1_I6I7mb15

Paying your No-Show Fee:

It is essential to complete fees by the end of the Fall Quarter to avoid an additional \$25 fee added to your Tuition Bill.

- Pay Online:
 - o https://codenveruniversityweb.myvscloud.com/webtrac/web/login.html
 - Login: Student 87 Number
 - Password: Student 87 Number
 - Click "Fees", and then "Complete Payment"
- Pay In-Person:
 - Check in with the Coors Fitness Center front desk staff during open hours!