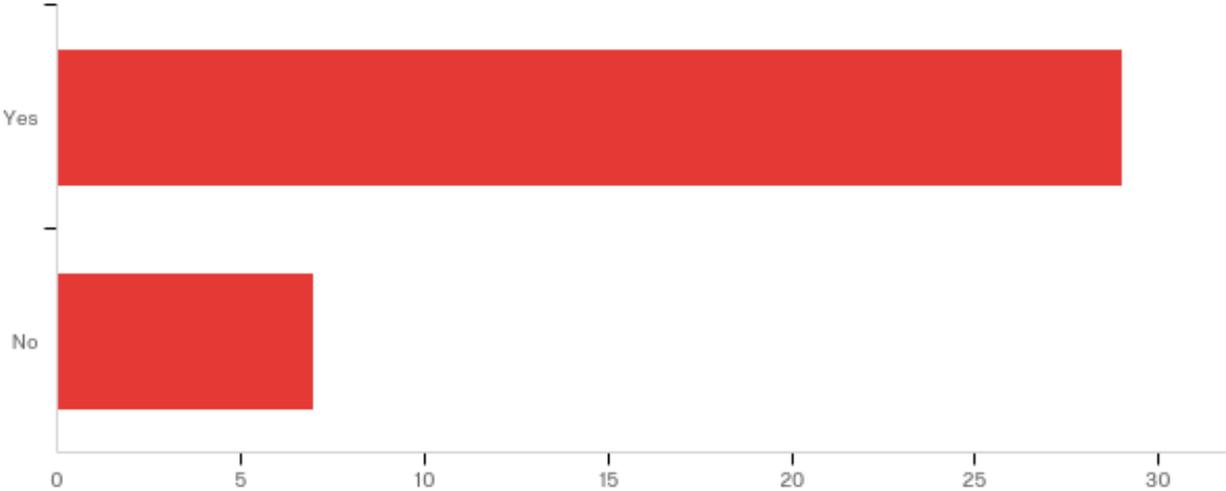


Initial Report

Parents Calling Parents Volunteers 2017

April 15th 2017, 8:34 am MDT

Q1 - Do you feel that receiving a welcoming call from a current DU parent would be valuable to our incoming parents?



#	Answer	%	Count
1	Yes	80.56%	29
2	No	19.44%	7
	Total	100%	36

Q2 - What do you feel is the most valuable reason for implementing a parent calling program?

What do you feel is the most valuable reason for implementing a parent call...

Making connections

It's always nice to have a resource to turn to especially for Freshman parents. It would be even more helpful if the parent caller had a child in the same department or major as your child.

Inclusion, answer questions if possible, easing a parent's mind

Someone to be available to ask questions the parents may have. Rather than a phone call, I would suggest a text or email offering to talk. Less intrusive and same benefit.

Answering the easy, parent questions that the School doesn't have to field. I made calls in my daughter's Sophomore year. However, I thought the FB page was meant to ramp this up. My experience is a personal touch never hurts. My daughter graduates this year. I'm always happy to talk about DU, but not sure I could remember the details parents are asking.

Just connecting... so many from out of state

New parents have so many questions and are usually scared to death! I found talking to other parents with kids at DU was very helpful for me!

Just a warm welcome.

Being able to express fears, uncertainty and doubt are better done 1/1 than publically in FB.

I think it provides a valuable resource to parents, especially if they are sending their first child off to college (and perhaps out of state). Talking with another parent can provide a different perspective of the University of Denver experience. (After my son was accepted, I spoke with a friend of mine who has a son at DU and it definitely reassured me that he was making the right decision).

To welcome a new family into the DU community and for them to see what a supportive community it will be for their new college student.

Shared knowledge is priceless. From what's the space really like in the dorm rooms to how far away is the closest grocery store. The practical day to day stuff.

can ask more personal questions without too many "unhelpful" judgy comments

I just filled out this survey, but I had an additional comment to make. The University did this program before. I really enjoyed both receiving the call when I was new to the University and also making the calls and talking to the parents/students. I volunteered for a few years. I only had one "problem" while making the phone calls that I could suggest a change. One year, a parent I had called before school started saved my number and contacted me after school had started because her child had a "problem" in the dorm with the RA and some violation. The parent was very upset. I was unprepared for a situation like that. It might be helpful to give the people who are making the phone calls, a couple "back up" contact numbers for personal at the University that different situations may be directed to. Other than that, I think the experience is very helpful. You may contact me at (630) 630-8808 if you have any questions

I like the personal attention. Especially if it is your first child going off to college, parents have many questions and it is easier to talk to another parent then to try to contact a person directly at the University.

connection to community, a reference and quick questions

To make the parents and student welcome and included as well as answer any questions they may have

Nice touch helpful peer to peer aspect

I would have loved to have received a call when my son decided to go to DU! We did go to someone's home in CT and met several of the freshman families and that was such a great afternoon. I learned many tips that day and my son met some of the other freshmen. The benefits are that the parents will feel connected immediately to the school and will feel that they have someone to talk to.

Nice to be reached out to (vs new parent having to do the reaching out)

Answering the perceived 'daft' questions

It will allow new parents to have someone to ask the "dumb" questions and provide information and support they need.

Putting parents at ease about college is very important. Talking to current parents is helpful

Helping new parents navigate so much information, helping to provide resources and reassuring new parents.

Making the experience of being a DU parent person!

Because the majority of the DU community originates from outside of CO, parents connecting with parents can help facilitate a sense of community.

Q3 - Why do you believe this is not valuable to incoming parents?

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I think most parents do their own research. However, it might be valuable to parents who are sending their first to college.

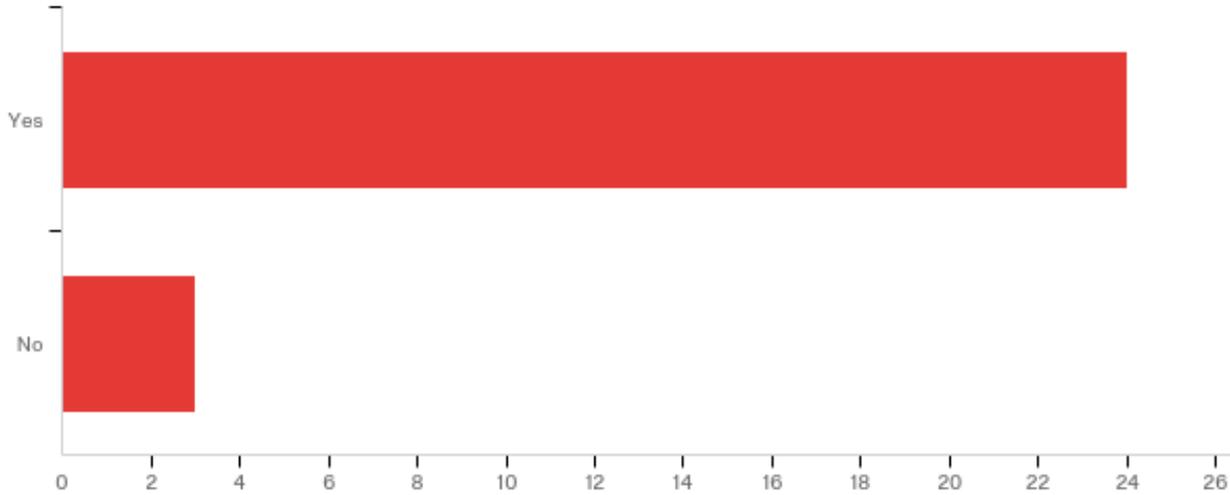
I believe an email with links to everything you think they would need would be better. Then when they have a question they can refer to the email for a link. So much happens quickly that a phone call may be nice but a good point of reference is invaluable.

Most people don't answer calls from numbers they don't know anymore, seems like a lot of work for little pay off unless you did even more work to tell people when they would be getting a call and from whom. I think text or email penpals would be better.

Emails were fine!

The parents are not attending DU. The kids are. Parents need to learn to back off & leave their kids live their lives.

Q4 - If this program is implemented, are you interested in being one of our parent callers?



#	Answer	%	Count
1	Yes	88.89%	24
2	No	11.11%	3
	Total	100%	27